

CUSTOMER SATISFACTION SURVEY

COMPANY NAME

CONTACT NAME

POSITION

TELEPHONE NUMBER

EMAIL ADDRESS

IN OUR CONTINUOUS EFFORTS TO KEEP IMPROVING OUR CUSTOMER SERVICE,
WE KINDLY ASK YOU TO SCORE US HONESTLY ON THE FOLLOWING 6
ASPECTS OF OUR BUSINESS.

	VERY POOR	POOR	SATISFACTORY	GOOD	EXCELLENT
QUALITY OF PRODUCTS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
STOCK AVAILABILITY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DELIVERY SERVICE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CUSTOMER SERVICE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PRICING	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MARKETING TOOLS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

NAME :

DATE :

ADDITIONAL COMMENTS:

THANK YOU FOR TAKING YOUR TIME TO COMPLETE THIS SURVEY.
PLEASE NOW SAVE AND RETURN BY EMAIL
TO JORDAN@MAINLINEBEARINGS.COM

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